Manage Downloadable Product

USER GUIDE

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1. INTRODUCTION

Downloadable product is one default product type of Magento platform, together with simple, configurable, grouped and virtual products. This guide will help you manage downloadable products (files) on SimiCart mobile shopping app.

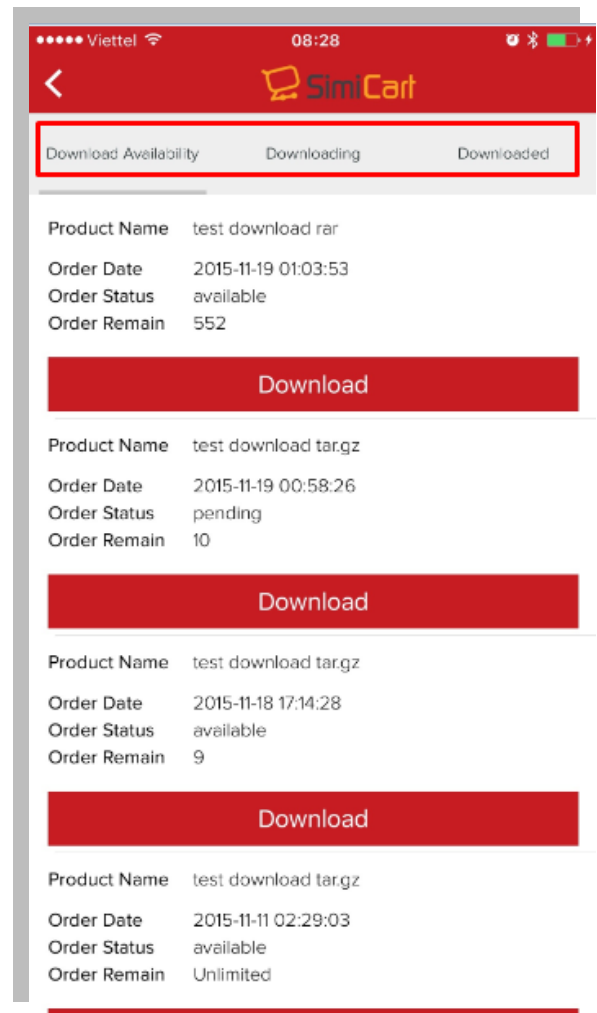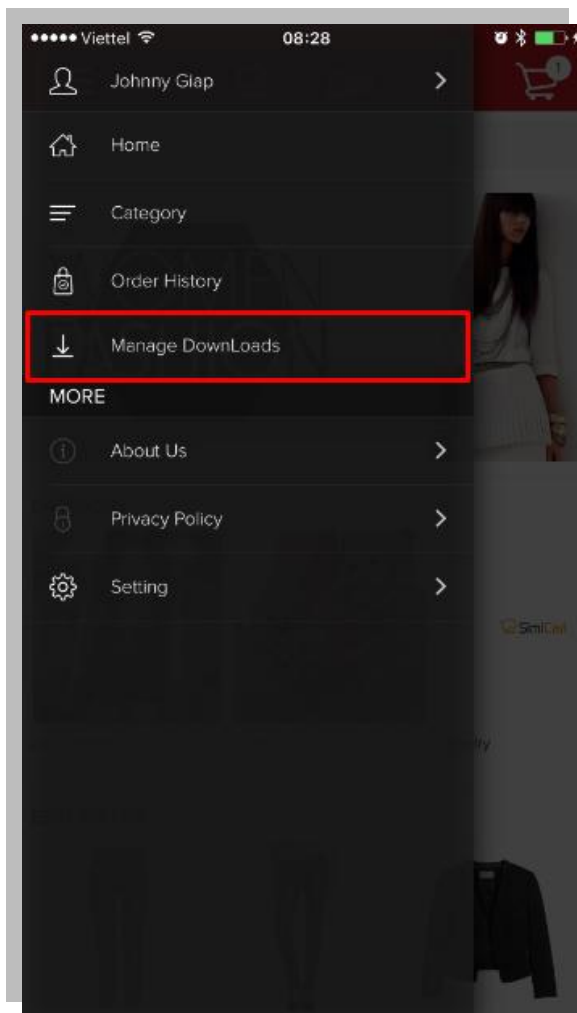**Note**: List of file format that can be viewed on app

1. Video: avi, mp4, mov, 3gp.

2. Audio: mp3, mav

3. Image: bmp, gif, jpeg, png, tiff, tga, ico, tp2

4. Ebook: EPUB, PDF

5. Archived file: zip

6. Document file: docx, odt, xls, xlsx, pdf, ppf, ppfx, ppt, pptx, rtf, txt, epub.

2. MANAGE DOWNLOADABLE PRODUCT

On menu bar

After logging in, you will see tab "Manage Downloads" on the menu bar. Click on it then you will be directed to "Manage Downloads" page.
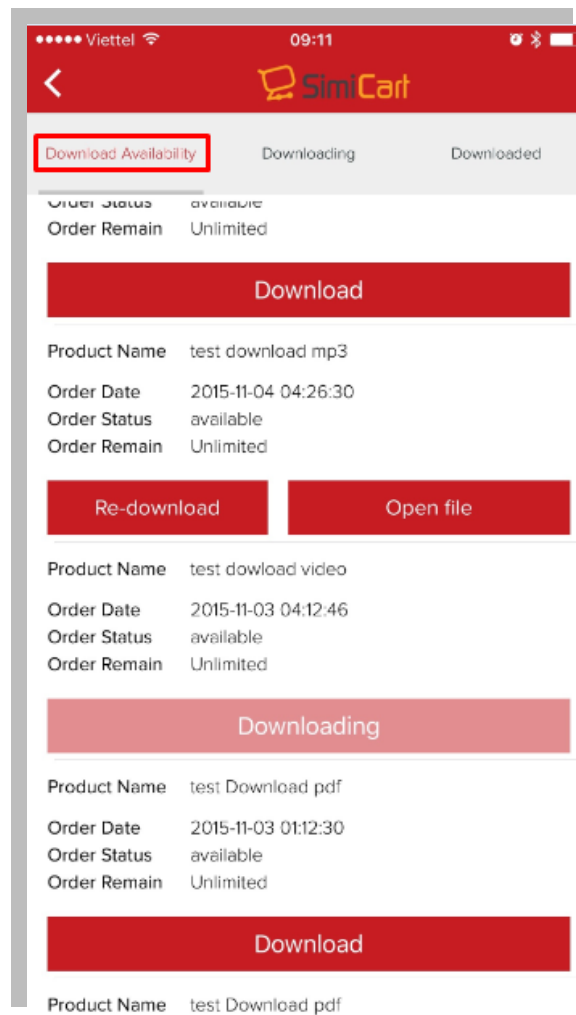
This page is displayed in "Download Availability" tab. There are 3 tabs on the menu. You can scroll horizontally to move to other tab.

1. **Tab "Download Availability"**

On this tab, in each section you will see:

- **Product Name**: name of product with file format
- **Order Date**: date and time when you purchased the file
- **Order Status**: the availability of the file
- **Order Remain**: the number of times left to download file.

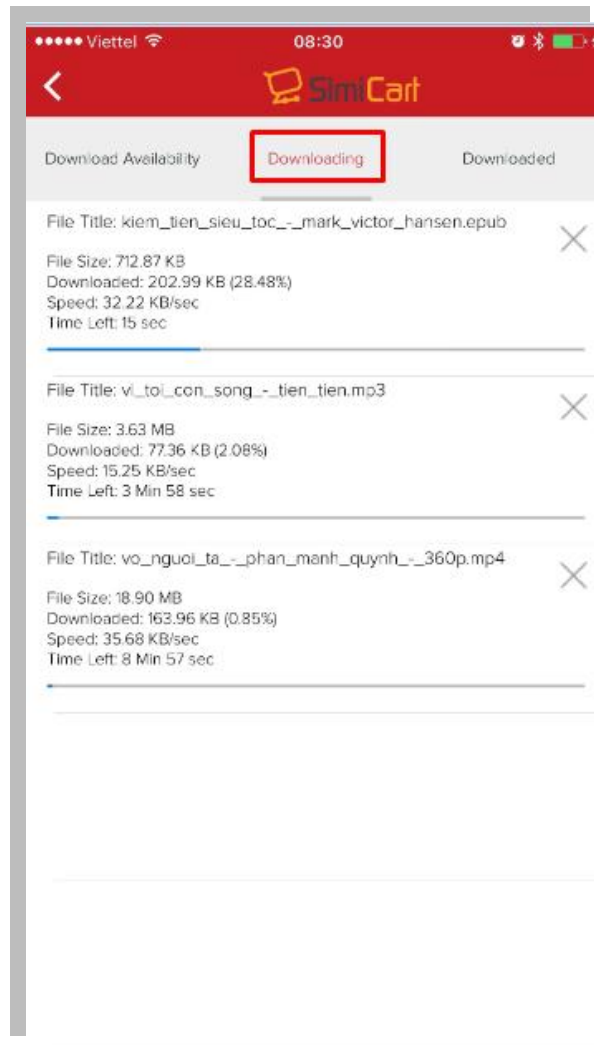This page displays a list of product that you can download instantly.

When you touch "Download", the file will be automatically downloaded and this button will change into "Downloading". When the process of downloading is completed, the

button will break into two buttons which are "Re-download" and "Open file".

When you touch "Re-download", the file will be downloaded again and it will override the old one. Otherwise, touch "Open file" to open file you have just downloaded.
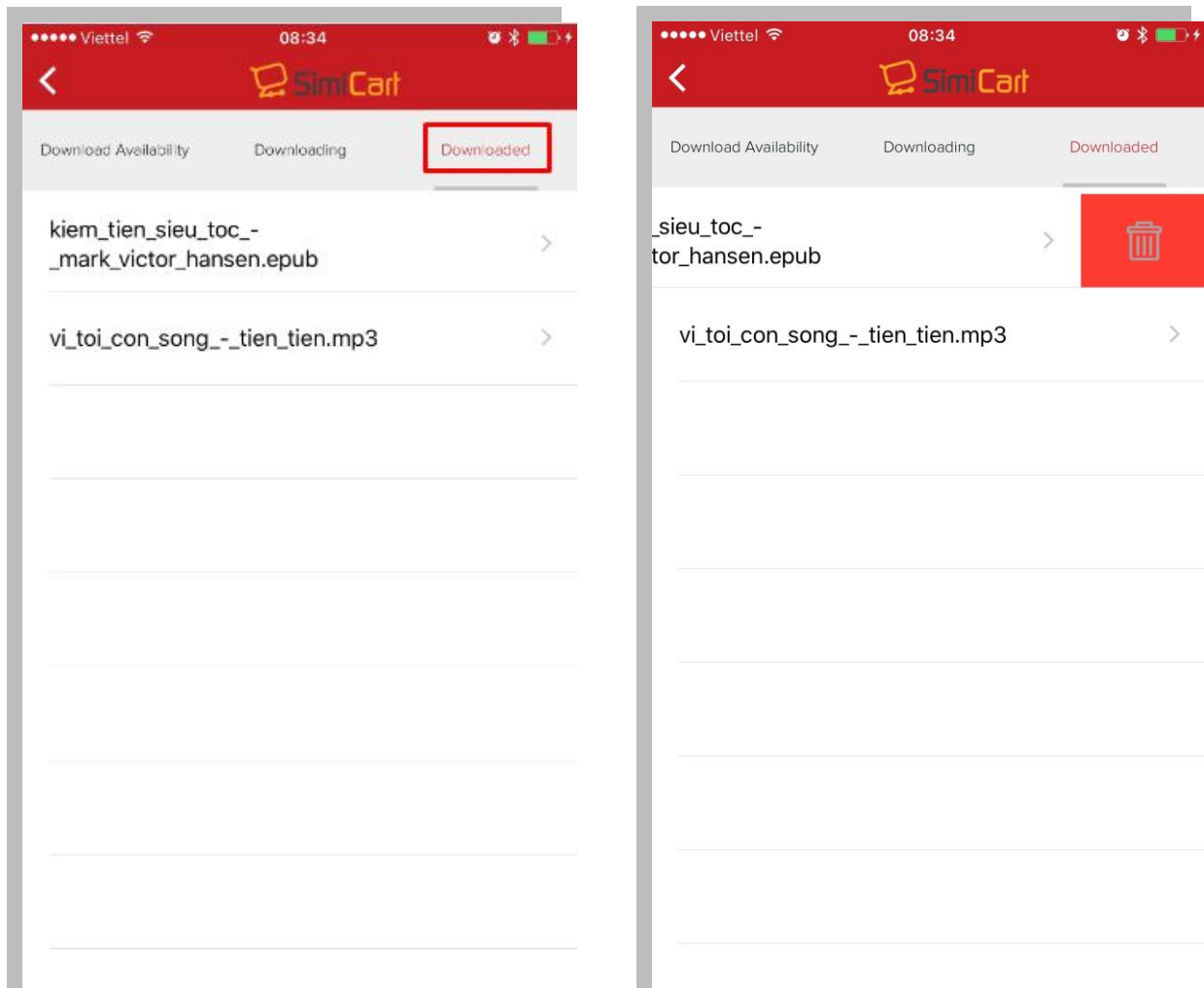
When you select the cell, it will display "Order History Detail" page.

2. Tab "Downloading"

On this page, you will see a list of downloading file. When you touch the "X" symbol, you will cancel the process of downloading and this file will be removed from this page. When the file is downloaded successfully, it will be automatically removed from this list.

3. Tab "Downloaded"

On this tab there will display list of downloaded file. To open the file you just need to touch on it.

To delete a file, you need to scroll right to left in that file's row and touch in Delete. Or you can swipe out the file's row to delete it.

--*The End*--