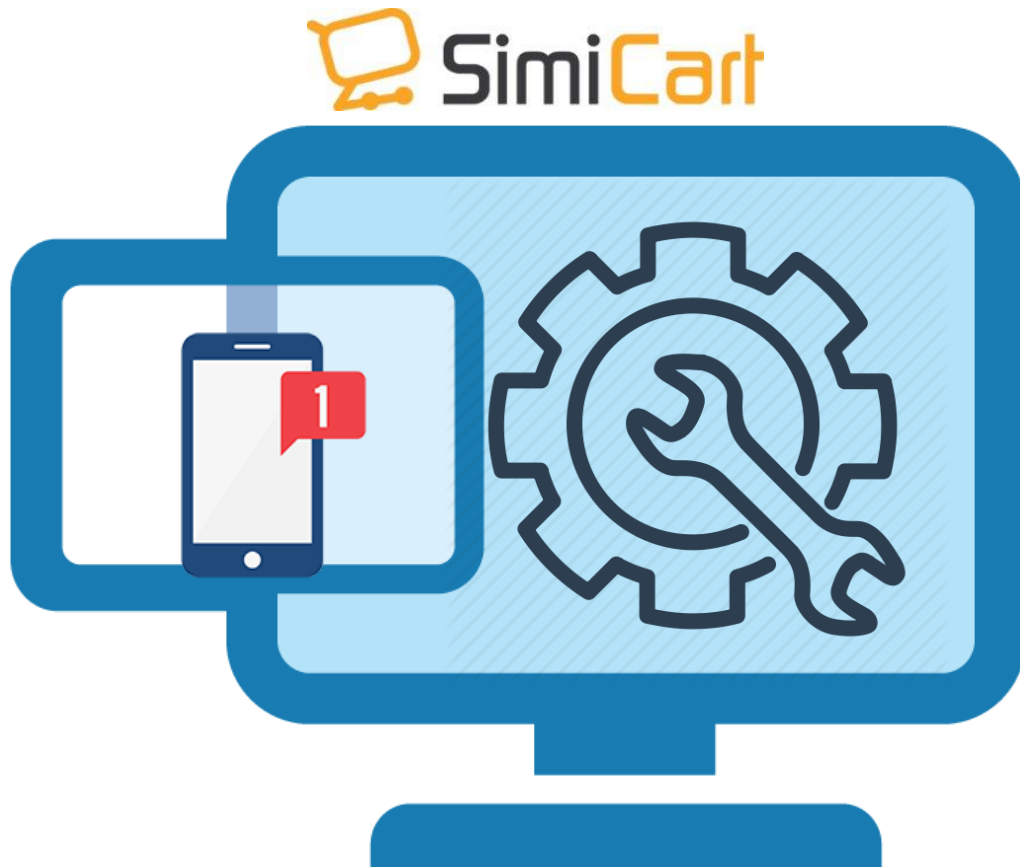# SIMICART USER GUIDE SERIES

How to Configure SimiCart Extensions
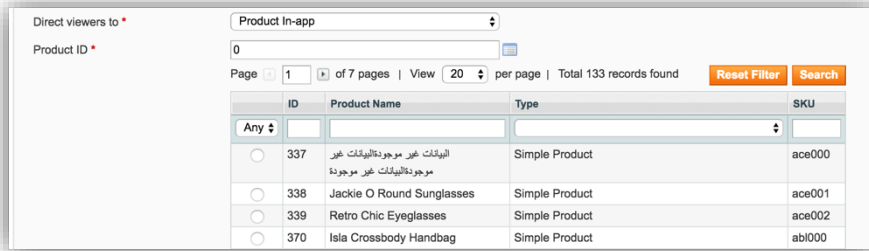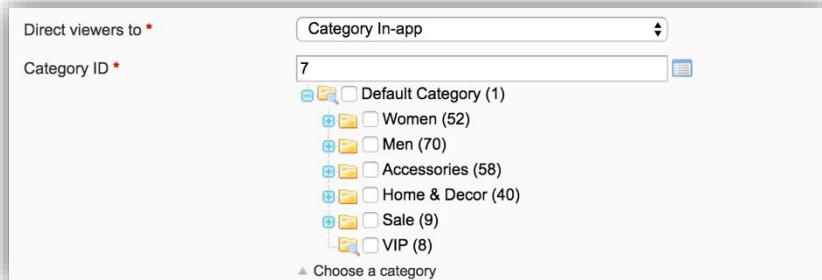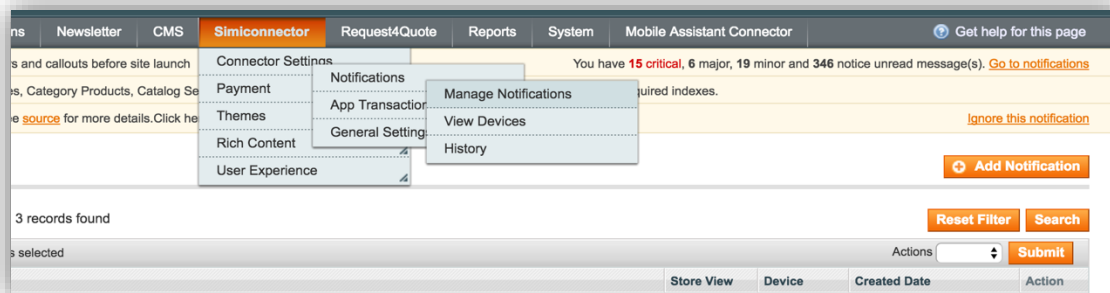
MANAGE PUSH NOTIFICATIONS

There are two kinds of notification you can send by SimiCart: (1) custom notifications and (2) auto notifications

1. Manage notifications

a. Go to your Magento backend, select **Simiconnector/Connector Settings/Notifications/Manage Notifications**. To add a custom notification, click **Add Notification**

Field	Function
Store View	Select the store you want to send notification from. Each one contains its own device list.
Send To	Select the type of app you want to send to: **Test App** or **Live App**
Show Popup	If you choose Yes, there will be a popup shown on mobile screen when notification comes.
Device Type	Send to either Android, iOS devices or both (All)
Title, Image, Message	It comprises title, image, and message of popup that you want to show on mobile screen.
Direct viewers to	Choose where customers will be directed to. There are 3 options for you to choose (see table below) (1) Product In-app: Open the product you selected. Product ID: you can select the product you want to show to your customer. (2) Category In-app: Open the category you selected. Category ID: you can select the category you want to show to your customer.

(3) Website Page: Open the Web Page of your choice. URL: The link of webpage you want to show.

b. Notification by devices

Within this section, you can choose to individually push to one or a group of your customer based on the below criteria.

Field	Function
ID	The number indicated when the device is added
Device Type	Type of device you want to send notification to (Android, iOS, or both) **Recommendation**: it is better that you send notification to one platform (Android or iOS) at a time
Customer Email	The email that customer used to register with their device

Country, State/Province, City, Zip Code	Address, country, state, city, zip code you want to send notification to (E.g. 311 Wall street, United States)
Created Date	The date that this device was added
Is Demo	- NO: send notifications to Live apps (published on app stores) - YES: send notifications to Test apps (not published on app stores). **Important**: You need to fill *com.simicart.enterprise* into **App Id** field to filter correct demo apps.

After finishing, you can choose to Send the notification at once or Save and Continue Edit it. You can see all the list of notifications shown on **Simiconnector/Connector Settings/Notifications History** where you can review, edit and resend them anytime.

2. Manage PEM File, Android Key and auto send notifications

a. PEM File and Android Key

- To push notifications to iOS devices, a PEM file must be uploaded to Simiconnector/Connector Settings/General Settings/ Notification Setting/Upload Apple PEM file.

Guide to create PEM file: https://goo.gl/Vs1wvi and https://goo.gl/mbCLuY

- To push notifications to Android devices, an Android key must be uploaded to Simiconnector/Connector Settings/General Settings/Notification Setting/Android App Key or secret key.

*Guide to create **Android App Key or secret key**: https://goo.gl/lLOCYa*

b. Auto send notification

Go to **Simiconnector/Connector Settings/General Settings/Notification Configuration**
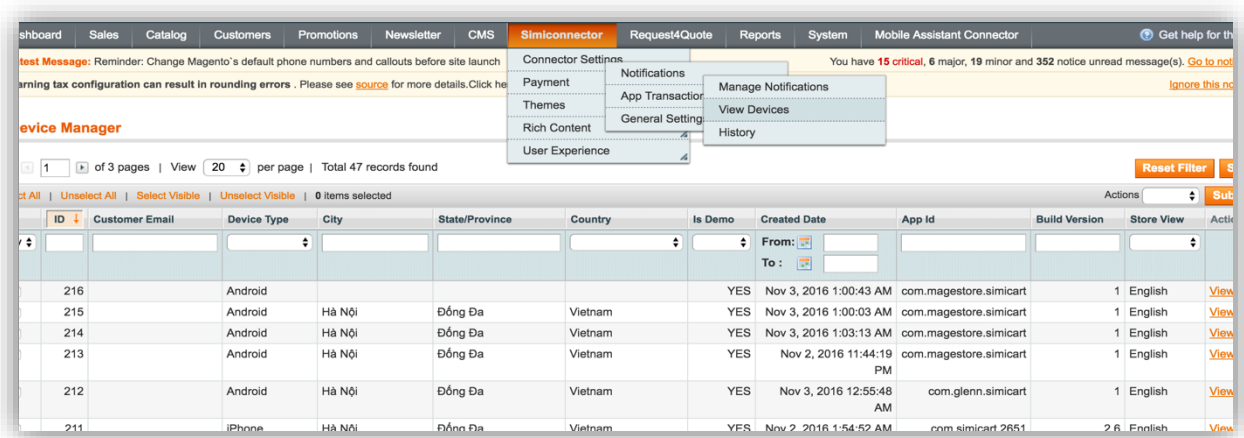
There are 3 different ways for you to configure auto notifications: (1) Send Notification when Price Updated (2) Send Notification when there's a new product (3) Send Notification after customer purchase.

Send Notification when Price Updated	When your product's price is updated, a notification will be automatically sent to customers' devices. You can change the Title and Message.
Send Notification when there's a new product	When you insert a new product on your website, a notification will be automatically sent to customers' devices. You can change the Title and Message.
Send Notification after customer purchase	When your customers checkout successfully a notification will be automatically sent to their devices. You can change the Title and Message.

3. Manage notification history

Go to your Magento backend, select S**imiconnector/ConnectorSettings/Notifications/History**

Here, you can see all notifications that you sent to customers along with their statuses and sent dates.

4. Manage device list

Go to your Magento backend, select **Simiconnector/Connector Settings/Notifications/View Devices**

Here, you can see all devices that have installed your app. If your customers agree to share their location, you can view their address, city, state/province, country of their devices.

--THE END--